



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2665
Examiner Justin M. Philpott

6A
8-28-03
mg

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Technology Center 2600

In Re: Dan Kikinis
Case: P5064
Serial No.: 09/927,301
Filed: 08/10/2001
Subject: Integrating SIP Control Messaging Into Existing
Communication Center Routing Infrastructure

To the Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Response A

Dear Sir,

In the Specification:

Please delete the last paragraph on page 21 of the specification and substitute the following paragraph therefore. The changes are marked in the substitute paragraph.

-- Communication center 402 represents a state-of-art center capable of integrating COST events with DNT events under a common set of routing rules. A central telephony switch (SW) 413 is provided within communication center 402 and adapted as a central office switch for routing COST communication events within the communication center, and in some cases to remote agents. SW